

TRAFFIC SAFETY

ASSESSMENT



GENERAL PROCESS

DDOT is committed to making our city's streets safer for everyone while minimizing impacts to traffic operations. A combination of traffic control devices and traffic calming measures can help meet both goals. Our Traffic Safety Assessment program will identify intersections and corridors of concern, analyze existing conditions, and provide a plan for safety mitigations.

We have created a routine process for city residents to report areas of concern to DDOT.



Step 1: Resident contacts DDOT with a street safety concern. Call 311, visit 311 online, or talk to your ANC commissioner.



Step 2: Resident and DDOT work together to determine the extent of the safety issue.

- DDOT will send a questionnaire to better understand the issue.
- A letter of support from your ANC Commissioner is also requested.
- Email the completed questionnaire and letter of support to traffic.safety@dc.gov.



Step 3: DDOT evaluates the safety issue to determine if any action is needed.



Step 4: DDOT communicates the findings to the resident.

- If no safety mitigation is needed, then DDOT will deliver the study results to the resident and close out the request.



Step 5: If a safety mitigation is deemed necessary, then DDOT develops recommendations and works with the community to identify the most appropriate solution(s).

- If recommendations change existing traffic control and/or on-street parking, a Notice of Intent (NOI) will be required. The NOI includes a 30 business-day public comment period.



Step 6: DDOT installs the safety mitigation.

A Traffic Safety Assessment request takes approximately 120 days to complete Steps 1-5. Requests with a completed questionnaire and letter of support from the ANC Commissioner will be prioritized. The timeline for installation of improvements will vary based on the safety mitigation identified.