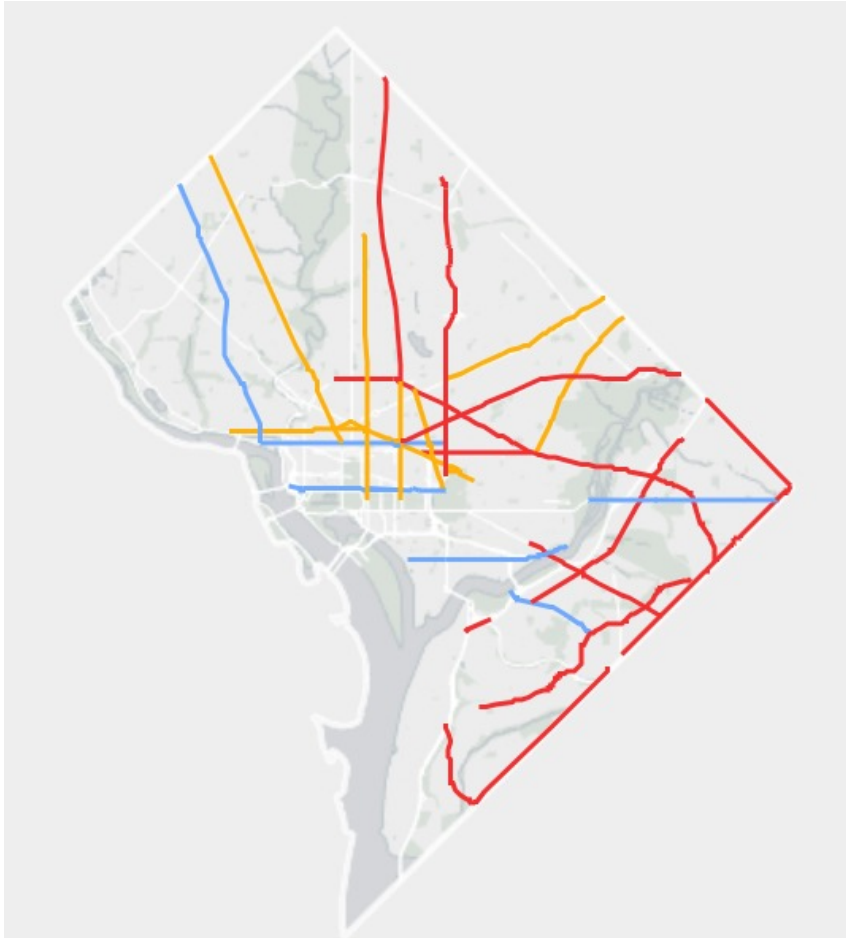


# DISTRICT DEPARTMENT OF TRANSPORTATION

## *Director's Priorities for DDOT*

# Address the High Injury Network



DDOT High Injury Network Corridors

**75%**

Percent of HIN of the network has a completed or active project  
\*Based on current proposed 6-year CIP

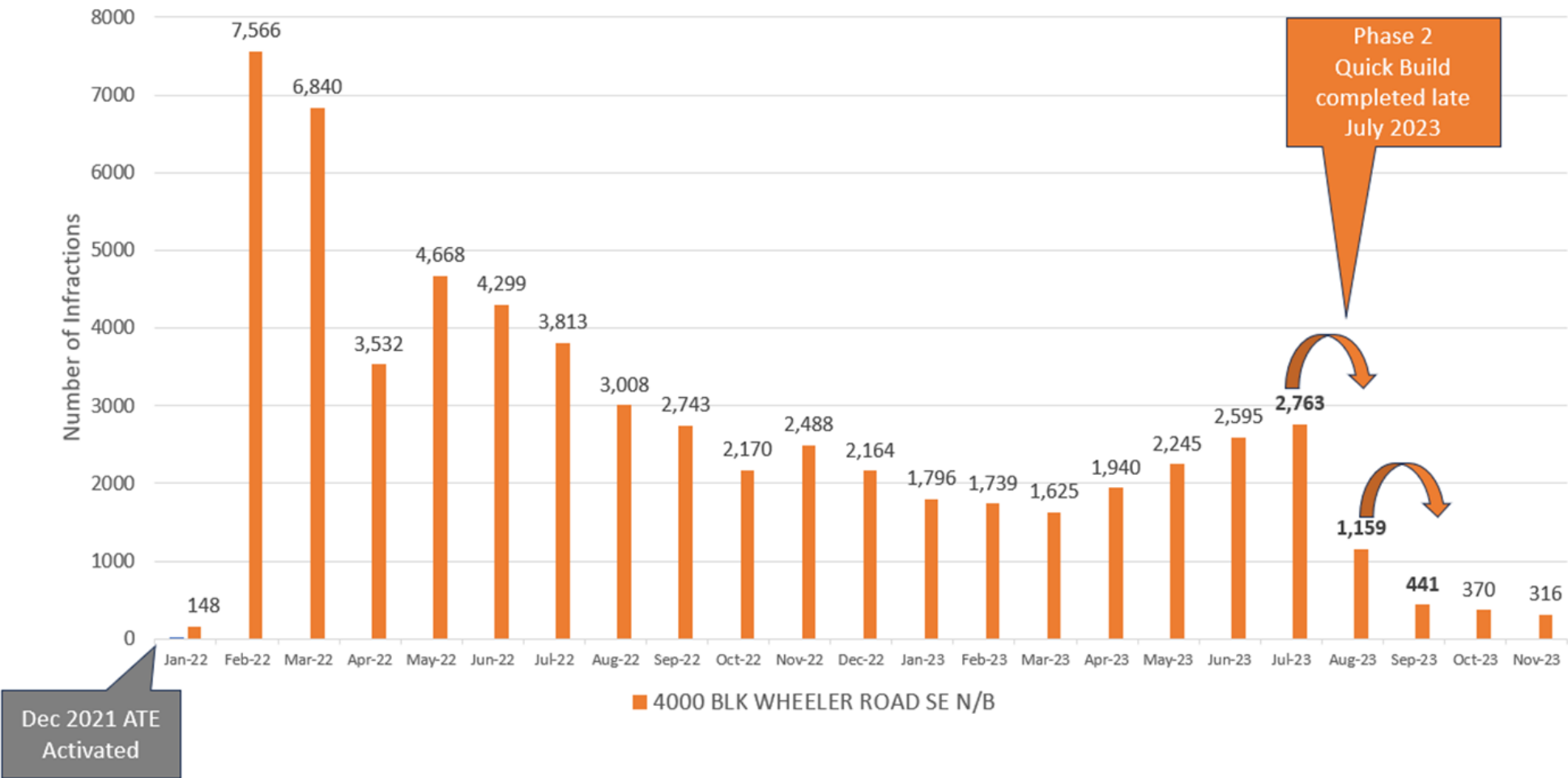
- Focus on the greatest risk corridors.
- Pursue faster builds at most problematic intersections and segments.



Interventions installed at DC KIPP Somerset on Wheeler Road

# Amplify our Impact

Notice of Infractions Issued from ATE Cameras on Wheeler Road



# Close Our Sidewalk Gaps to Improve Safety and Mobility

Safety/Mobility

By constructing 49 miles of new sidewalk, we can ensure a sidewalk on at least one side of every street in the District.



3200 Block of Chestnut St. NW in 2021



3200 Block of Chestnut St. NW in 2023



# Engage our Stakeholders in New Ways

- Provide ample advance notification of projects.
- Sustain engagement throughout the project lifecycle.
- Targeted outreach to the unique stakeholders.



DDOT public engagement event

## Improve Responsiveness and Build Trust

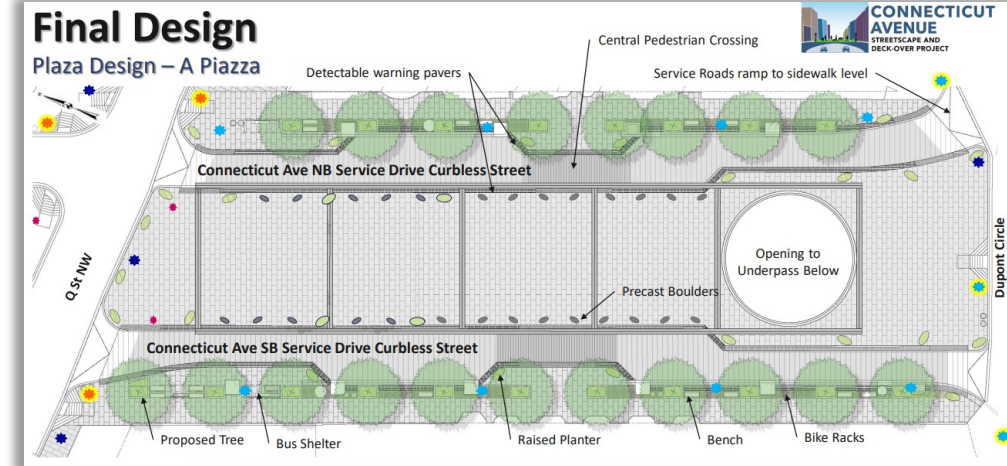
- Refine 311 to improve request intake.
- Manage expectations of residents with accurate estimates.
- Provide accurate closure information through 311 comments.

# Public Space Activation: Plazas and Streateries

Enjoyable Spaces



Conceptual Drawing of a Streateries



Rendering of DuPont Deckover



Rendering of 11<sup>th</sup> St. Bridge Park



Conceptual Pedestrian Plaza



*What makes sense where?*

- Establish modal priorities.
- Use data to identify gaps and missing connections to inform work plans and reflect community needs.



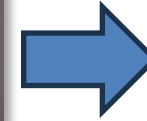
A cycletrack and Capital Bikeshare station (Above)

Chinatown Arch at 7<sup>th</sup> and H Streets NW (Below)



# Address Curbside Challenges

- Develop clear policies and simplified signage.
- Encourage turnover at the curb.
- Implement asset-light approach.



Improvements to parking signs in the Navy Yard neighborhood.



# Recognize and Engage Staff

- Established *Total Rewards* Team.
- Simplify access to employee information.
- Improve on-boarding and off-boarding processes.



DDOT staff working in the community

# Redesign our Permit Process

- Reset the permitting process.
- Enhance the customer interface.
- Simplify bureaucracy.
- Boost efficiency.
- Provide a seamless customer experience.



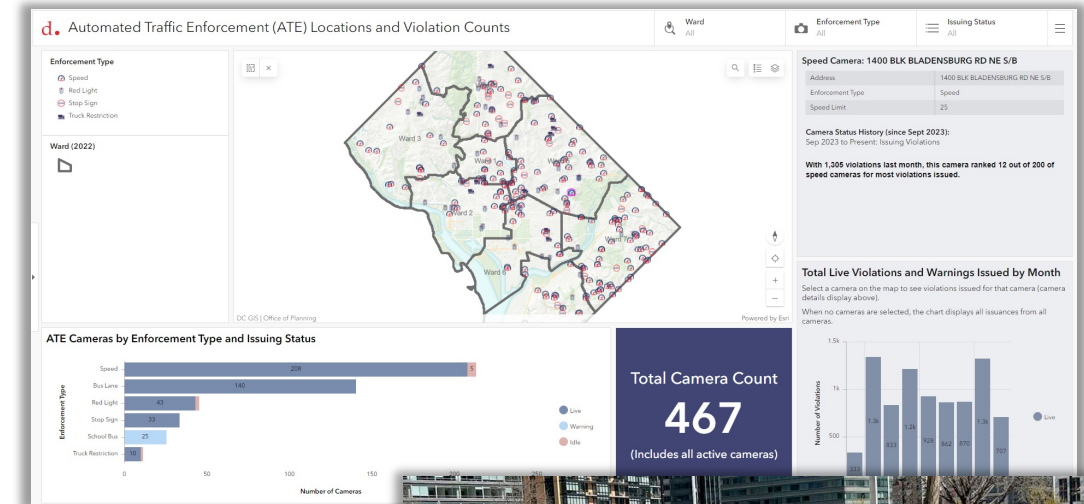
Image of the TOPS website homepage.



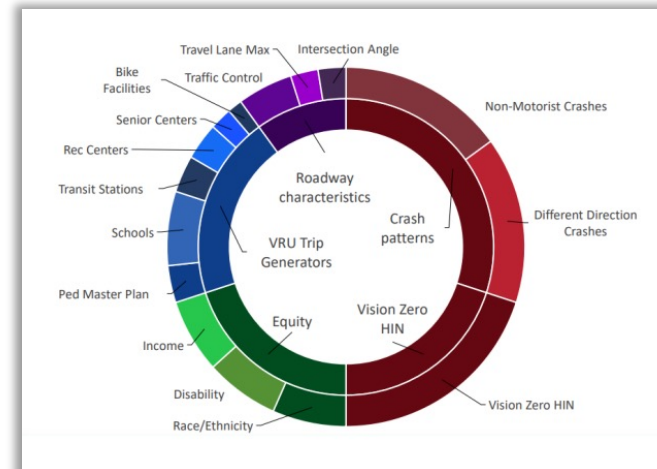
# Use Data to Prioritize our Work

- Using data and objective models to deploy and direct resources and programs.
- Create and use dashboards and maps to easily digest information for day-to-day operations and tell our story.
- Use innovative technologies to collect data.

ATE Dashboard (Below)



TSI metrics breakdown (Below)



Personal Delivery Device with DDOT branding (Above)

# Promote Sustainability

Sustainability

## Increase our tree canopy

- By 2032 our goal is to reach and maintain **40% tree canopy coverage**

## Encourage the growth of microtransit

- Complements existing transit systems with first- and last-mile connectivity



A new tree being planted by a neighborhood sidewalk



Circuit microtransit vehicle at Nationals Park