

# Making Dockless Vehicles Accessible to all Washingtonians

The District Department of Transportation (DDOT) has permitted dockless bike and scooter companies to operate in the District. These permitted companies are required by the District to administer programs that reduce the barriers to accessing dockless vehicles, regardless of income.

## **RESIDENTS INTERESTED IN THE PROGRAM SHOULD SIGN UP WITH THE INDIVIDUAL COMPANIES.**

Program Details:

- Free unlimited 30-minute trips for qualifying adults over 18 years old
- Program is available to those who meet the following criteria:
  - A single person making less than \$24,980/year.
  - A family of four where the household income is less than \$51,500.

## **EACH COMPANY HAS INDIVIDUAL SIGN-UP AND MAY REQUIRE DRIVERS LICENSE OR PROOF OF ID AND ELIGIBILITY FOR SUBSIDY PROGRAMS.**

Company	Directions
Bird	Email Access@Bird.co
Jump/Lime	<a href="https://v1.li.me/en/community-impact">https://v1.li.me/en/community-impact</a>
Lyft	<a href="https://www.lyft.com/scooters/washington-dc/community">https://www.lyft.com/scooters/washington-dc/community</a>
Razor	<a href="https://www.razor.com/share/affordability-program/">https://www.razor.com/share/affordability-program/</a>
Spin	<a href="https://www.spin.app/spin-access">https://www.spin.app/spin-access</a>
Skip/Helbiz	<a href="https://www.helbiz.com/access-program-washington">https://www.helbiz.com/access-program-washington</a>



Detailed instructions from each operator are here: <https://ddot.dc.gov/page/making-dockless-vehicles-accessible-all-washingtonians>

**NO DATA PLAN?  
COMPANIES OFFER TEXT-TO-UNLOCK.**