

Per E.2 of the 2021 operating agreement Lyft currently offers:

**Community Pass:**

Lyft is committed to delivering an equitable scooter network focused on **expanding access in Equity Emphasis Areas**. Thanks to DDOT's increased scooter allowance for 2021, our local team will be well-equipped to maintain reliable access to scooters across the District and within the Equity Emphasis Areas. We are a national leader in proactively addressing transportation inequities through fare products that reduce the financial barriers to transportation and by delivering micromobility services to historically underserved communities. Lyft's **Community Pass**, our low-income scooter membership, costs \$5 per month and includes unlimited 30-minute rides without any deposit or unlock fees.

For more information and to sign up for Lyft's Community Pass program: [visit here](#), then:

1. Navigate to "sign-up"
2. Input your phone number
3. Submit the pin sent via SMS to verify your phone and account
4. Input the city (Washington, DC) that you live in
5. Select the type of document you will be uploading as proof of your participation in a state or federal assistance program
6. Upload a clear photo of the document (i.e., Medicaid, SNAP) which must match the name on your account
7. Your membership should be verified within 72-hours

**Additional information:**

**For Non-Smartphone Access for Community Pass Members:**

Currently, Community Pass members without access to a smartphone can call Lyft's Operations Team via a direct line to start and end scooter trips. The rider provides the scooter ID number to the Operations Team to both unlock and lock the scooter at the beginning and end of the ride. More information will be provided directly to members once approved.

**Cashless Payment For Community Pass Members:**

To further reduce economic barriers to access, Lyft has enabled riders to use prepaid debit cards or Lyft [gift cards](#) to create an account and rent a scooter. Unbanked customers can purchase prepaid debit cards or Lyft gift cards with cash at any local grocery store, convenience store, or pharmacy, and use the card to open a Lyft account and pay for scooter rides, making cash payments an ubiquitous and convenient option. \*Prepaid debit cards are currently used to pay for thousands of rides under Lyft's 70+ transit partnerships and 13 scooter programs.

\*note: while some prepaid debit cards incur usage fees, lyft gift cards do not incur any fees and have no expiration date