

Fleet Increase Request Directions

Please submit requests for fleet increases by 12:00 p.m. on Monday with data from the previous week. DDOT will be assessing from noon on Sunday to noon on the following Sunday. The email should be sent to dockless.mobility@dc.gov. In the text of the email please include your request for the number of additional fleet. Please attach the below reports in the following formats to support your request for additional fleet.

Aggregated vehicle data in “[MM-DD_MM-DD]_[operator]_vehicles.csv.” “Vehicles.csv” shall consist of one line per vehicle in fleet with the following headers:

- i. vehicle_id (string): A unique identifier for the vehicle.
- ii. vehicle_type (string): Description of vehicle type. This may be either “bicycle,” “e-bike,” “e-scooter,” or another type of permitted vehicle that must be specified.
- iii. entered_service (datetime): The date and time that the vehicle first entered service.
- iv. num_days_in_service (float): The number of days the vehicle was in service during the week in question, including days when no rides were taken.
- v. mean_trip_length (float): The mean length of trips taken on the vehicle in the week in miles.
- vi. median_trip_length (float): The median length of trips taken on the vehicle in the week in miles.
- vii. std_trip_length (float): The standard deviation of the length of trips taken on the vehicle in the week.
- viii. maintenance (integer): The number of instance that the vehicle was removed from service for maintenance during the week in question.
- ix. exit_service (datetime): The date and time that the vehicle exited service and was decommissioned. If the vehicle has not been decommissioned, this field is “null.”

Aggregated trip data in “[MM-DD_MM-DD]_[operator]_trips.csv.” “Trips.csv” shall consist of one row per trip taken during the relevant week with the following headers:

- i. trip_id (string): A unique identifier for the trip.
- ii. vehicle_id (string): Vehicle identifier for the trip. Should appear in vehicles.csv.
- iii. vehicle_type (string): Description of vehicle type. This may be either “bicycle,” “e-bike,” “scooter,” or another type of permitted vehicle that must be specified.
- iv. start_lat (float): The starting latitude of the trip.
- v. start_lon (float): The starting longitude of the trip.
- vi. end_lat (float): The ending latitude of the trip.
- vii. end_lon (float): The ending longitude of the trip.
- viii. start_time (datetime): The date and time the trip started.
- ix. end_time (datetime): The date and time the trip ended.
- x. trip_length (float): The length of the trip in miles.

Permit holders shall provide a Customer summary report titled “[MM-DD_MM-DD]_[operator]_customersummary.csv.” “customersummary.csv” shall consist of one row of data for the relevant week with the following headers:

- i. Active_customer (integer): Number of customers who have taken a ride in the last week
- ii. Active_time (float): Total time in minutes that active customers were on a trip in the last week
- iii. Active_miles (float): Total miles traveled by all active customers in the last week
- iv. Active_trip_count (float): Total number of trips taken by active customers in the last week
- v. LICP_sign-ups (integer): Total number of low income customer plan sign-ups
- vi. LICP_active (integer): Number of low income customers that have taken a ride in the last week
- vii. LICP_time (float): Total time in minutes that low income customers were on a trip in the last week
- viii. LICP_miles (float): Total miles traveled by all low income customers in the last week
- ix. LICP_trip_count (float): Total number of trips taken by low income customers in the last week
- x. EWCP_sign-ups (integer): Total number of essential workers customer plan sign-ups
- xi. EWCP_active (integer): Number of essential workers customers that have taken a ride in the last week
- xii. EWCP_time (float): Total time in minutes that essential workers customers were on a trip in the last week
- xiii. EWCP_miles (float): Total miles traveled by all essential workers customers in the last week
- xiv. EWCP_trip_count (float): Total number of trips taken by essential workers customers in the last week