

## 2020 Dockless Vehicle Sharing Program Permit Scoring Outcomes

DDOT is tasked with the responsibility of regulating the public right-of-way and encouraging more efficient ways of traversing the city. The agency has actively managed the Dockless Vehicle Sharing Program since late 2017 and has developed a set of overarching goals to guide the practice of shared dockless vehicle operations. DDOT used these overarching goals (listed below) to guide the scoring of responses to the questions asked in the application. DDOT scored each question to overarching goals using a scoring matrix. Some questions counted toward the scoring on more than one overarching goal.

For example, Question 10 on the application asks, “What qualifications or training do your vehicle mechanics have, if any?” DDOT assigned points related to two overarching goals to this question: Labor and Safety. Labor was given 1 point and Safety was given 2 points of the 198 available.

The scoring matrix is divided into two sections. Sections 1-2 of the application including historical behavior in DC. For applicants who did not operate in the District during 2019, at least one reference check was made to score past performance. This section counted for approximately 25% of the score for each application. Sections 3 through 5 (Questions 7-19) counted toward approximately 75% of the score for each application.

These overarching goals are listed below along with the accompanying percentage of points per goal.

1. **Accountability:** Minimize adverse impact on residents and ensure transparency about operators’ strengths and weaknesses. (21%)
2. **Sound Equipment Design:** Allow only vehicles that are designed to be safely stored and function in public space. (3%)
3. **Safety:** Support user safety through education, vehicle monitoring, and vehicle maintenance. (27%)
4. **Innovation:** Successfully manage public space while encouraging permit holders to offer innovative solutions to problems, exceptional equipment, and smart education practices. (10%)
5. **Equitable Access:** Promote equity among vehicle users including geography and income. (15%)
6. **Labor:** Ensure that operators offer meaningful employment and enough labor to be accountable and safe, and provide equitable access. (11%)
7. **Sustainability:** Strengthen sustainability initiatives. (3%)
8. **Data:** Ensure the provision of data sufficient to monitor the performance of individual operators and the program as a whole, and to plan for program improvements. (10%)

Bicycle and E-Bike Applicants	Hopr*	Bolt	HelBiz	Hopr (e-bike)	Jump	Maximum Possible	Baseline
<b>Sections 1-2 subtotal</b>	<b>24</b>	<b>26</b>	<b>28</b>	<b>24</b>	<b>33</b>	<b>51</b>	-
Accountability	15	18	16	15	22	31	-
Sound Equipment Design	4	4	4	4	4	5	-
Safety	2	2	2	2	2	7	-
Innovation	1	1	3	1	2	4	-
Equitable Access	1	1	2	1	2	2	-
Labor	-	-	-	-	-	-	-
Sustainability	-	-	-	-	-	-	-
Data	1	0	1	1	1	2	-
<b>Sections 3-5 subtotal</b>	<b>78</b>	<b>64</b>	<b>109</b>	<b>84</b>	<b>103</b>	<b>147</b>	-
Accountability	3	2	7	3	5	11	-
Sound Equipment Design	-	-	-	-	-	-	-
Safety	30	25	33	34	41	47	-
Innovation	1	0	8	1	11	16	-
Equitable Access	17	14	25	17	11	28	-
Labor	10	6	18	10	13	21	-
Sustainability	2	4	4	4	6	6	-
Data	15	13	14	15	16	18	-
<b>Total</b>	<b>102*</b>	<b>90</b>	<b>137</b>	<b>108</b>	<b>136</b>	<b>198</b>	<b>121</b>

\* The total available number of points for the Hopr bicycle application was 189 with a baseline qualifying score of 115. Scores for questions related to battery safety, battery tampering, and battery disposal were removed from the scoring for Hopr's bicycle application since there is no electrical component to the applicant's traditional pedal bicycle.

Personal Mobility Device Applicants	Bird	Bolt	Boost App	HelBiz	Hopr	Jump	Lime	Lyft	Razor	Skip	Spin	VeoRide	Maximum Possible	Baseline Score
<b>Sections 1-2 subtotal</b>	<b>27</b>	<b>26</b>	<b>5</b>	<b>26</b>	<b>23</b>	<b>34</b>	<b>37</b>	<b>33</b>	<b>29</b>	<b>31</b>	<b>30</b>	<b>31</b>	<b>51</b>	<b>-</b>
Accountability	14	18	1	16	15	22	26	21	17	19	18	18	31	-
Sound Equipment Design	5	4	0	4	3	4	4	5	5	5	5	5	5	-
Safety	2	2	2	2	2	2	2	2	2	2	2	2	7	-
Innovation	3	1	2	1	1	3	2	3	3	3	3	3	4	-
Equitable Access	2	1	0	2	1	2	2	1	2	1	1	1	2	-
Labor	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sustainability	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Data	1	0	0	1	1	1	1	1	0	1	1	2	2	-
<b>Sections 3-5 subtotal</b>	<b>102</b>	<b>70</b>	<b>32</b>	<b>109</b>	<b>84</b>	<b>103</b>	<b>90</b>	<b>104</b>	<b>94</b>	<b>121</b>	<b>109</b>	<b>49</b>	<b>147</b>	<b>-</b>
Accountability	6	3	0	7	3	5	6	9	5	9	5	1	11	-
Sound Equipment Design	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Safety	32	24	8	33	34	41	30	31	31	38	35	16	47	-
Innovation	9	0	0	8	1	11	8	10	8	10	12	1	16	-
Equitable Access	23	17	6	25	17	11	14	17	17	25	19	10	28	-
Labor	12	10	7	18	10	13	12	17	15	17	18	7	21	-
Sustainability	3	4	0	4	4	6	4	4	4	5	4	3	6	-
Data	17	12	11	14	15	16	16	16	14	17	16	11	18	-
<b>Total</b>	<b>129</b>	<b>96</b>	<b>37</b>	<b>135</b>	<b>107</b>	<b>137</b>	<b>127</b>	<b>137</b>	<b>123</b>	<b>152</b>	<b>139</b>	<b>80</b>	<b>198</b>	<b>121</b>

All applicants in green and yellow columns met the baseline to operate in the District. The green shows which applicants received the top 4 scores in order to receive a permit.