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Visitor Parking Pass: 2018 Program FAQs

The Visitor Parking Pass (VPP) Program allows the guests of District of Columbia residents to display a Pass permitting them to park for more than two hours on residential blocks. The following offers answers to your questions about the program.

Why is the District offering Parking Passes?

Neighborhood parking supply is in high demand, and parking laws are being strictly enforced. With economic development and new residents, plus the volume of resident guests and other visitors, it's become necessary to regulate temporary parking privileges.

How much does a Pass cost?

A 2018 VPP is free for eligible residents, with one available per household.

What does a Pass do for me?

By displaying the VPP on their driver side dashboard, guest vehicles are allowed temporary residential permit parking privileges during the time parking restrictions on your block are enforced. **NOTE**: A Pass does not waive the requirement to register a vehicle in the District after 30 days of establishing residency or seeking a Resident Out-of-State Auto exemption. ALSO **NOTE**: Passes are not necessary on holidays or other times when parking restrictions are not subject to enforcement.

Who can use a Pass?

Any visitor may use a Pass from an eligible resident. Visitors may include your guests, or commercial vehicles actively engaged in construction, maintenance, repair, or reconstruction work at a residence. A Pass can be used on any motor vehicle even though the motor vehicle displays a residential permit parking sticker for another zone.

As a property owner, can I request a VPP for all my rental units?

A customer may only ask for one VPP for their household. Property owners should coordinate and have their eligible tenant apply for the VPP.

How do I request a VPP?

Residents may register for a VPP online at vpp.ddot.dc.gov, or by calling (202) 671-2700. The 2018 Passes are available to be requested, starting about November 17, 2017 through October 26, 2018, for the 2018 year. You may also obtain a 15-day Temporary Visitor Parking Permit at

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your local Metropolitan Police Department (MPD) station or substation. Residents can find their local station at geospatial.dcgis.dc.gov/PSAFinder/.

Why is the application asking me from my District DMV Driver's License or Non-Driver Identification Number?

DDOT continues to strengthen and secure VPP pass distribution. This piece of information ensures DDOT can validate application requests for the 2018 VPP are being requested solely by eligible District residents.

Please note that a valid District DMV Driver's License or Non-Driver Identification Number only has seven (7) digits. Providing an invalid ID number will invalidate your VPP request.

NOTE

If you are in possession of an earlier issue of a valid District DMV Driver's License or Non-Driver Identification that features a nine (9) digit ID number please contact the DDOT Customer Service Center (202-671-2700) for assistance in filing your 2018 VPP request.

What if I don't have a District DMV Driver's License or Non-Driver Identification Number?

If you are a bona-fide District homeowner with the property listing you as a homeowner in the Real Property Database (click here) as maintained by the District's Office of Tax and Revenue, you can enter your property's Square/Suffix/Lot ID number in lieu of a District DMV Driver's License or Non-Driver Identification Number.

If you are not a bona-fide District homeowner and do not have a District DMV Driver's License or Non-Driver Identification Number, you are not eligible to request a 2018 VPP. You can visit your local District DMV Office (click here) to request a District DMV Driver's License or Non-Driver Identification Card.

NOTE

If you are eligible for a <u>reciprocity permit</u>, please contact the DDOT Customer Service Center (202-671-2700) for assistance in filing your 2018 VPP request. Please be prepared to transmit proof of reciprocity eligibility as defined by the Department of Motor Vehicles.

Who is eligible?

A VPP is available to eligible households in Wards 1, 3, 4, 5, 6, 7 and 8, as well as ANC 2F.

Where can I use a Pass?

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The VPP can only be used within the Advisory Neighborhood Commission (ANC) area indicated on the Pass. ANC maps can also be located online at www.ancdc.us/.

How many VPPs can my household get?

Only one Pass is available per household. You may request a temporary visitor parking permit from your local MPD station or substation.

What if I live in a group home setting? Can each tenant get a VPP?

Only one annual VPP is granted for all tenants in the household. A household is defined as all tenants living in a single-family home (attached, semi-detached, or detached), a residential unit in a condominium, a residential cooperative unit, a residential unit in a flat, or a residential apartment in an apartment building.

Can I request a pass for my property that I rent to short-term lodgers?

This program is intended to facilitate temporary visitor privileges to guests of bona-fide District residents residing at the premise. This program is not intended to extend visitor privileges to short-term lodging guests.

How do you prevent fraud and misuse?

Every pass is tracked and assigned a unique address identifier with a Quick Reference (QR) code to minimize and eliminate misuse. Furthermore, for the 2018 VPP application, applicants are being asked to provide identification that they are an eligible District resident.

My ANC isn't eligible for a VPP. Can I change that?

Residents should petition their ANC to opt-in for the Visitor Parking Pass program. A formal resolution from the ANC must be submitted to DDOT and accepted.

How do I display my VPP in my vehicle?

The pass should be displayed with the "Visitor Parking Pass" logo face up and should be inserted down into the dashboard.

I lost my VPP. Can I get a new one?

DDOT does not reissue lost VPPs. Customers are advised to obtain a 15-day Temporary Visitor Parking Permit at your local Metropolitan Police Department (MPD) station or substation. Residents can find their local station at geospatial.dcgis.dc.gov/PSAFinder/.

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My VPP was stolen. Can I get a new one?

DDOT will only reissue a VPP to a customer submitting a filed police report to ddot.parking@dc.gov. DDOT Customer Service Center then will process a reissuance request. The reissued pass must be physically picked up at the DDOT Offices at 55 M Street SE, 4th Floor Reception, Washington, DC 20003 within 30 days of filing the reissuance request.

My VPP never showed up in the mail. Now what?

The customer should contact the DDOT Customer Service Center (202-671-2700) for assistance within 30 days after anticipated delivery (if pass was to be delivered by December 29th, 2017, customer has until January 28th, 2018 to contact the DDOT Customer Service Center. The customer must physically pick up the pass at the DDOT Offices at 55 M Street SE, 4th Floor Reception, Washington, DC 20003 within 30 days of contacting the DDOT Customer Service Center.

For more information, go to ddc.dc.gov/page/visitor-parking-pass-program. For online registration, go to vpp.ddc.gov/vpp.