



# accessDC Study



Open Mic Session #1

November 16, 2016

# Meeting Agenda

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- Study Goals & Schedule
- Ground Rules
- Open Mic Session
- Conclude

# Study Goals & Schedule

# Project Goal

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The accessDC Study will identify ways to give people with disabilities and older adults in the District of Columbia better access to multiple transportation services, allowing for greater mobility with dignity and independence, and easier integration in the community.

We also want to determine the extent to which the inclusion of older adults and people with disabilities in an advisory and decision-making capacity positively contributes to the outcome of the project.

# Study Schedule

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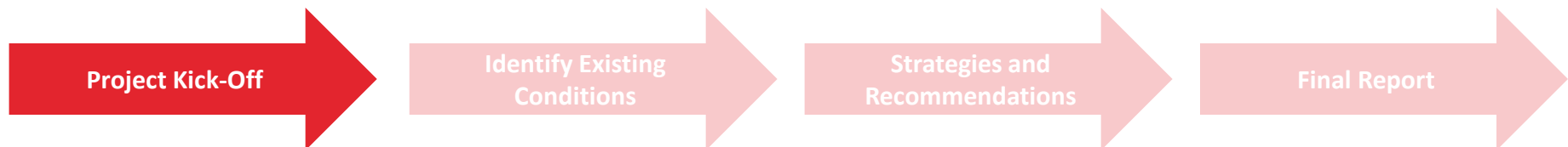


# Project Kick-Off

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- Develop a detailed work plan and outreach plan
- Establish Project Advisory Committee
- Initial public outreach
  - Stakeholder/Customer Survey(s)
  - Open Mic Session #1
  - Project web page

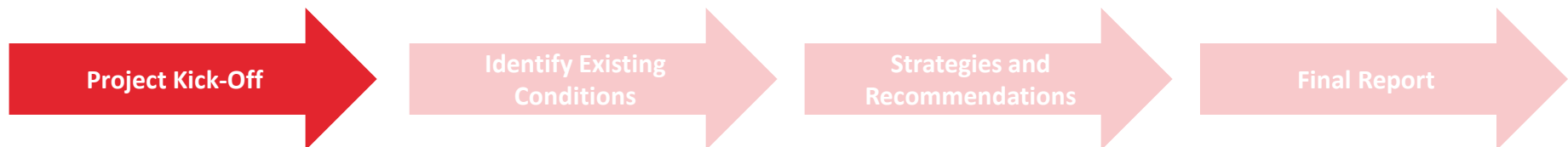
[www.ddot.dc.gov/page/accessdc-study](http://www.ddot.dc.gov/page/accessdc-study)



# Project Advisory Committee

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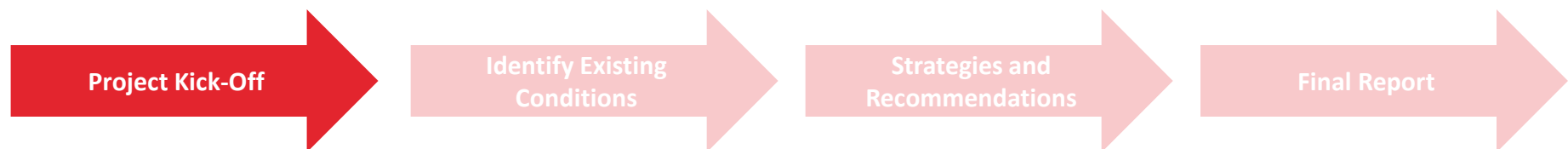
- Works with project team to interpret public input and help identify and prioritize solutions to improve transportation options
- Meets 4 to 6 times during study
- Comprised of community members who are older adults and people with disabilities
- Also includes stakeholders from various District agencies



# Stakeholder/Customer Survey

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- Provides insight into how people travel and what trips and trip purposes are currently poorly served
- Establishes a baseline to determine the success of project recommendations
- Administered online and in-person at Open Mic Sessions
- Compliant with Section 508

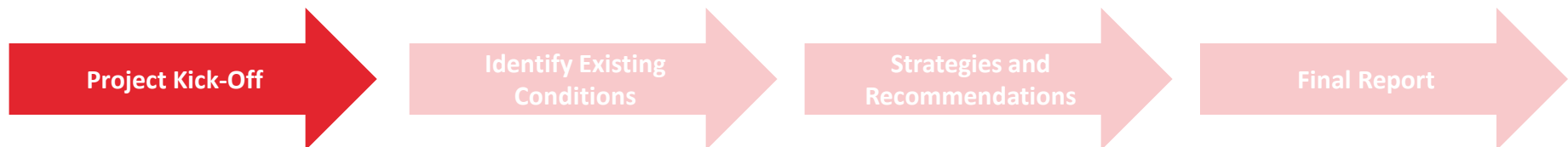




# Open Mic Sessions

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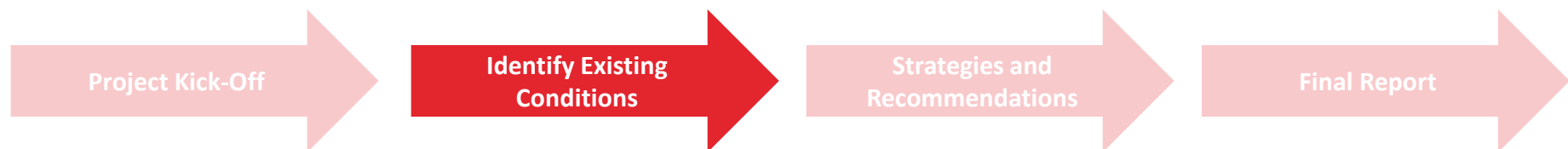
- Opportunity for customers and stakeholders to “voice” their opinions on unmet needs and study recommendations
- Provides additional depth to survey results
- Each speaker provides three minutes of commentary



# Identify Existing Conditions

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- Collect and review existing plans, studies, and reports
- Collect data on existing services and needs
- Document unmet needs
- Prepare and present existing conditions report



# Questions We Want to Answer

- What types of services and programs are available in the District?
- How do customers use these available services? Where are people going?
- What trips and trip purposes can't be served with existing options?



Project Kick-Off

Identify Existing  
Conditions

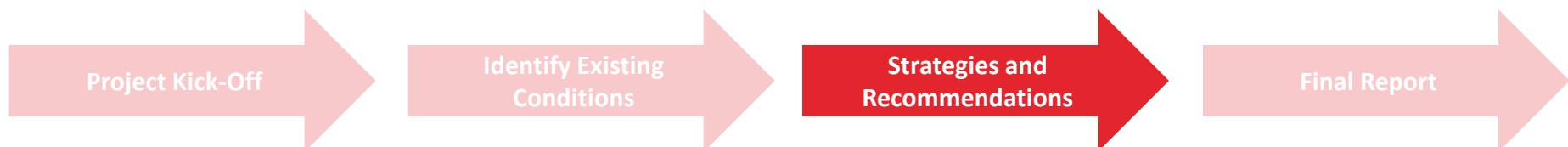
Strategies and  
Recommendations

Final Report

# Strategies and Recommendations

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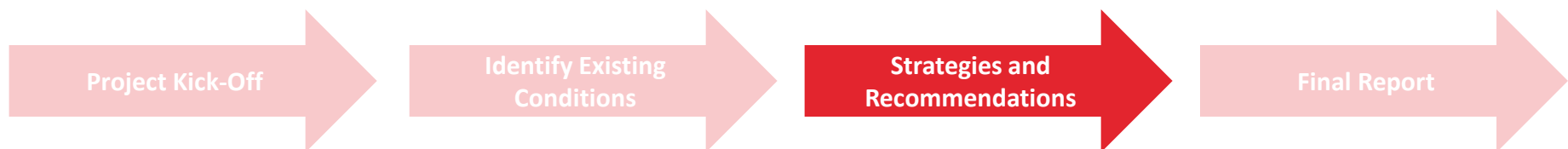
- Identify national best practice strategies
- Develop, screen, and evaluate alternatives
- Prepare, present, and discuss alternative strategies
- Reach consensus on recommendations



# Examples of Potential Strategies

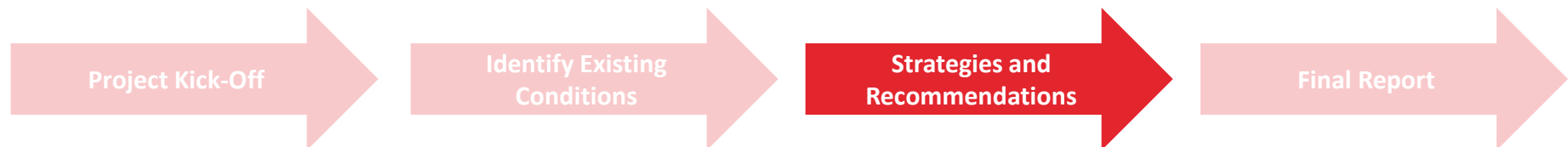
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- Small improvements or “fixes” to existing services
- Mobility management efforts
- Coordination of existing education/outreach efforts
- Linkages
  - Continuum of Functionality



# Continuum of Linkage Functionality

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# What Linkages Exist in the District?

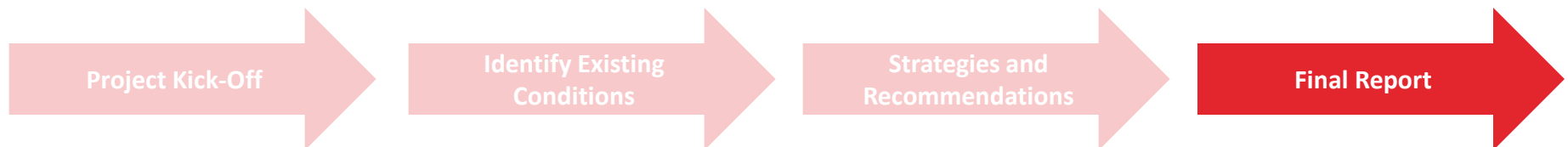
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# Final Report

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- Final report includes:
  - Operational Design and Financial Plan
  - Implementation Plan
  - Monitoring\Evaluation Plan





# Study Schedule

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# Open Mic Session Ground Rules

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# Open Mic Session

# Questions We Want to Answer

- What types of services and programs are available in the District?
- How do customers use these available services? Where are people going?
- What trips and trip purposes can't be served with existing options?



**Conclude**